

In the case of bad weather the performance will never be cancelled before the expected time of commencement.

If the weather conditions do not permit the regular execution of the performance, the Associazione Arena Sferisterio reserves the right to delay the start of the opera for up to 120 minutes after the foreseen starting time, before deciding and communicating a possible cancellation of the performance.

Tickets will be refunded only if the performance is cancelled before it has begun. If the performance is interrupted after it has begun, any right to a refund of the ticket will be lost.

In order to obtain a refund, tickets have to be handed into the Main Ticket Office of the Associazione Arena Sferisterio as soon as the performance is cancelled, (i.e. on the same evening) or on the following day. Otherwise tickets will be refunded if they are mailed within 10 days of the cancelled event to the Head Office of the Associazione Arena Sferisterio at the following address:

Associazione Arena Sferisterio
Via Santa Maria della Porta 65
62100 Macerata